



CANADIAN AUTOPARTS TOYOTA INC.
7233 Progress Way,
Delta, B.C. V4G 1E7

Ryan Vending
723A Vanalman Avenue
Victoria, B.C. V8Z 3B6

Attention: Anne Oughtred

Re: Quality Relationships

Dear Anne,

Canadian Autoparts Toyota Inc. (CAPTIN) has been a client of Ryan Vending for over 2 years. CAPTIN is a manufacturing facility operating 24 hours, 5 days a week and CAPTIN team members keep the vending machines very busy.

During the time CAPTIN has been working with Ryan Vending, they have continuously provided exemplary customer service regardless of the time of day or nature of the problem. CAPTIN values this relationship and takes pride in working with a vendor who places the same emphasis on QUALITY.

Best regards,

Joni Wright
Sr. Administration Assistant,
Corporate Affairs